



www.Flex-A-lite.com

7009 45TH ST CT E. FIFE, WA 98424

1-800-851-1510 or 253-922-2700

FAX: 253-922-0226 E-mail: customerservice@cfmconsolidated.com

Policy & Terms of Sales

Net 30. Credit Card Payments will incur an additional 3% processing fee. Subject to credit approval. State and local taxes excluded. All prices subject to change without notice.

Finance charges assessed at conventional interest rate each month retroactive to invoice date on past due accounts.

Minimum Order: \$50.00. Orders under the minimum will be charged a \$10.00 handling fee (Only A and B pop coded items are subject to the minimum order fee).

***** WD pricing applies, no additional discounts or promotions**

A= Fast Moving B= Good Moving C= Fair
Moving D= Slow Moving W= Factory
Warehouse NA= No longer Available Contact Manufacturer For Availability

Stock Return: Accounts will be allowed to return 2% of their previous year's purchases for purposes of stock control. Qualifications must have a minimum of \$25,000 of previous year sales, and returned in the months of April & September

These returns must be prepaid freight to the factory, accompanied by a 2-for-1 offsetting

purchase order, and will be subject to a 15% handling charge.

Stock returns must be processed and approved within the first 6 months of calendar year; In CURRENT salable merchandise, UNDAMAGED, and in its ORIGINAL container. Credit will not be given until factory has had an opportunity to have inspected the return and it has met all policy conditions

All returns must have factory approval and a return authorization number.

Freight Policy: FOB Fife, WA. Prepaid freight on orders of \$2500.00 or more purchased at one time of any mix of product, via surface transportation within the continental U.S. to a single destination or port of embarkation. Flex-A-lite reserves the right to select route and method of transportation.

A service charge of up to 25% may be added to all charge shipments. Claims for shortage and damage must be filed with the carrier within 15 days of receipt of merchandise. (I.C.C. regulations)

Drop ship fee: \$10.00

Order expediting charge: \$5.00 (Same day shipments must be ordered prior to 1:00 PM Pacific Coast Time and product must be on hand)

Coop Policy: 3% maximum for all customers. Customers must have net annual purchases of \$50,000 for the previous calendar year to qualify for coop.

NA Items: Not available when current inventory runs out.

Shortages: It is your responsibility as the receiver to notify our customer service department within 24 hours in regard to quantity discrepancies and we reserve the right to inspect any discrepancies. The notification may be by telephone but a confirming memo is required. If no notification is received, you will be held accountable to quantities as indicated on our shipping document and will be charged accordingly.

Returns: No returns authorized without permission and return authorization number (RGA). Merchandise to be returned prepaid freight, and will be subject to a 15% handling charge. Send all returns to 7009 45th Street Court East, Fife, Washington 98424 Custom orders may not be returned. All NA pop coded items are no longer eligible for return.

Please note: Credits will not be issued for non-Flex-A-lite parts or parts that are without cause, misused, modified, obsolete or out of warranty. These parts to be held for 60 days of receipt, upon request parts to be returned at customers expense. Parts to be disposed after 60 days". Your credit will based on the original invoice or purchase order number. If one is not provided your returned item will be credited at its lowest price within the last 90 days.

Flex-A-lite Limited Warranty: Flex-A-lite Consolidated, 7009-45th St. Ct. E., Fife, Washington 98424, Telephone No. (253) 922-2700, warrants to the original purchaser, all Flex-A-lite products to be free of defects in material and workmanship for a period of 365 days (1 year) from the date of purchase. Flex-A-lite products failing within 365 days (1 year) from date of purchase, may be returned to the factory through the point of purchase, transportation charges prepaid. If, on inspection, cause of failure is determined to be defective material or workmanship and not by misuse, accident, improper installation, or subsequent installations other than the original vehicle in which it was installed, Flex-A-lite will replace the product free of charge, transportation prepaid. Flex-A-lite will Not be liable for incidental, progressive, or consequential damages. Flex-A-lite warranty is limited to product replacement and will not cover any installation or removal costs should a product qualify for warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which may vary from state to state. Flex-A-lite is a division of CFM Consolidated, Inc.